BAYSTATE MEDICAL CENTER

Performance Improvement And Implementing Change

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March 2016

MODEL FOR IMPROVEMENT

What question(s) do we want to answer on this PDSA cycle?

- **Does senior OB staff know how to initiate the Massive Transfusion Protocol (MTP)?**

Plan:

- Plan to answer questions: Who, What, When, Where
- Survey monkey to senior OB staff to query knowledge on how to initiate the MTP.
- Plan for collection of data: Who, What, When, Where
- SM will be sent out to senior OB staff on Monday 8/24 with response time for Friday 8/28.
- Predictions (for questions above based on plan):
- Team predicts there will be less than 50 % who will know how to initiate the MTP.

Do:

- *Carry out the change or test; Collect data and begin analysis.*
- Send out survey on Monday 8/24.

MODEL FOR IMPROVEMENT

Study:

- Complete analysis of data;
- Study data submitted to survey monkey by 8/31.
- Compare the data to your predictions and summarize the learning

Act:

- Rapid adaptation for all senior OB staff [residents, triage coordinators, House and private attendings]
- Are we ready to make a change? Plan for the next cycle
- Educational plan will follow.

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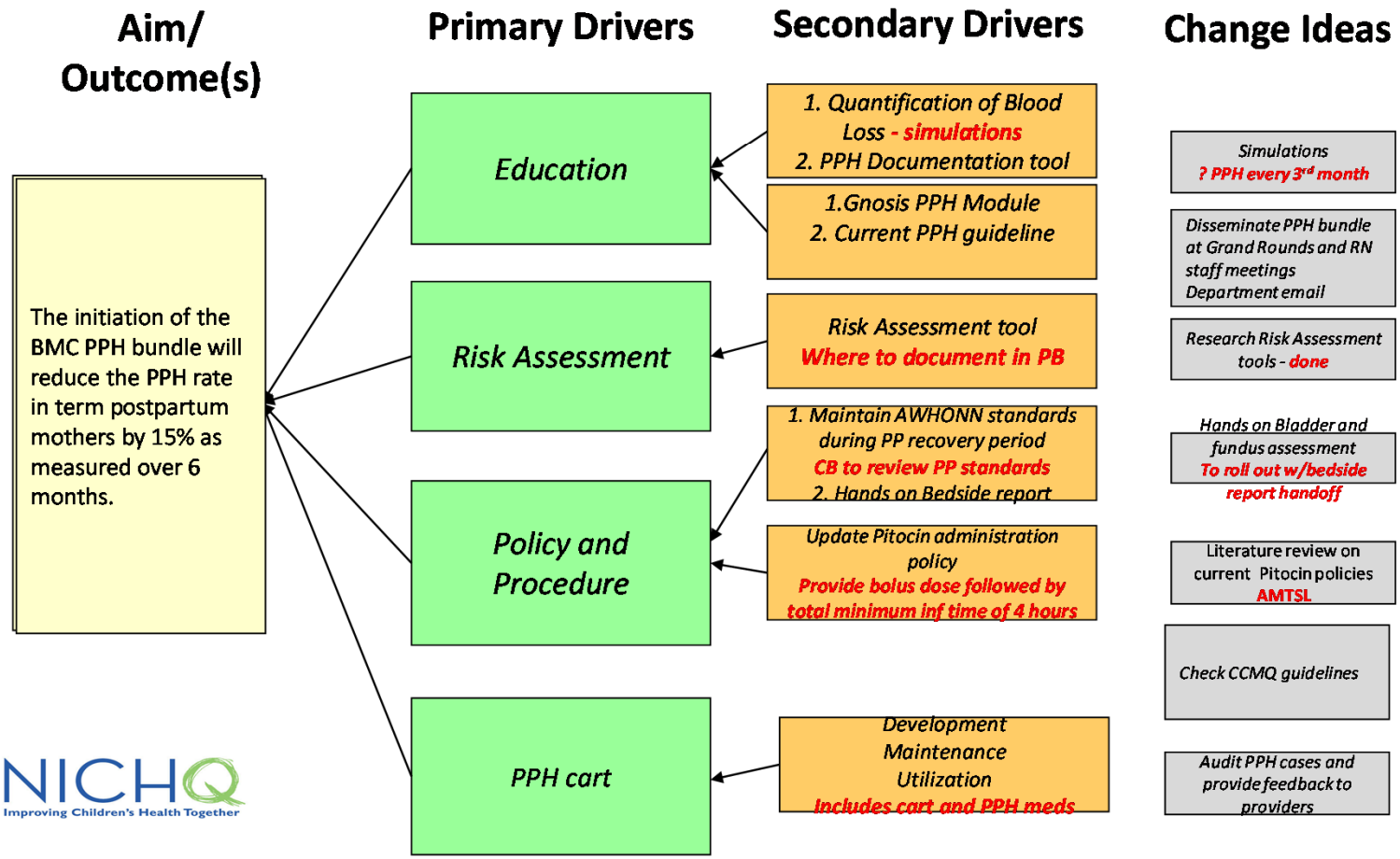

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